Compare Zoho Assist editions.

EUR

	Free Plan	Remote Support			Unattended Access	
	✓ FREE	✓ STANDARD	✓ PROFESSIONAL	✓ ENTERPRISE	✓ STANDARD	✓ PROFESSIONAL
Pricing (Local taxes (VAT, GST, etc.) will be charged in addition to the prices mentioned.)						
Billed Annually	-	€8/month	€13/month	€21/month	€8/month	€13/month
Billed Monthly	-	€10	€15	€25	€10	€15
Remote Session						
Instant Chat	✓	✓	✓	✓	✓	✓
Desktop Application	✓	✓	✓	✓	✓	✓
UAC Compatibility	✓	✓	✓	✓	✓	✓
Clipboard Sharing	✓	✓	✓	✓	✓	✓

Feature						
Remote Screen Blanking	-	✓	✓	✓	✓	✓
File Transfer	-	✓	✓	✓	✓	✓
Multi-Monitor Navigation	✓	✓	✓	✓	✓	✓
Send Alt+Ctrl+Del	✓	✓	✓	✓	✓	✓
Reboot and Reconnect	-	✓	✓	✓	✓	✓
Session Transfer	-	✓	✓	✓	✓	✓
Screen Capture	-	✓	✓	✓	✓	✓
Schedule Sessions	-	-	✓	✓	-	-
Swap Screen	-	-	✓	✓	✓	✓
Session Notes	-	-	✓	✓	✓	✓
Voice and Video Chat	-	-	-	✓	-	✓
Contacts Management	-	-	-	✓	-	✓
Annotation	-	-	-	✓	-	✓
Remote Print	-	-	-	✓	-	✓
Session Recording	-	-	-	✓	-	✓
Additional storage	-	-	-	✓	✓	✓

for session recording						
Session Audit	-	-	-	✓	-	✓
Screen Sharing	-	-	✓	✓	-	-
Platform supported (Windows/ Mac/ Linux/ Chrome OS)	✓	✓	✓	✓	✓	✓
Mobile and IoT device support	-	-	✓	✓	-	✓
Unattended Access						
Computer Grouping	-	-	-	-	✓	✓
Custom Domain mapping	-	-	-	-	-	✓
Group Permissions	-	-	-	-	✓	✓
Bulk Deployment via Start-up script and Native tool	-	-	-	-	✓	✓
Bulk Deployment via Distributor	-	-	-	-	-	✓
Diagnostic tools	-	-	-	-	-	✓
Wake-on-LAN	-	-	-	-	✓	✓
Remote Power	-	-	-	-	✓	✓

Options						
Organization						
User Management	✓	✓	✓	✓	✓	✓
Organization Roles	✓	✓	✓	✓	✓	✓
Departments	-	-	-	✓	-	✓
Rebranding	-	-	✓	✓	-	✓
Custom Email Templates	-	-	✓	✓	-	✓
Email Configuration	-	✓	✓	✓	✓	✓
Advanced Reports	-	-	✓	✓	-	✓
Customer Widget	-	-	-	✓	-	✓
Number of Technicians	One	Limited	Limited	Limited	Unlimited	Unlimited
Security and Compliances						
TLS 1.2 transport security with AES-256-bit encryption	✓	✓	✓	✓	✓	✓
Idle-Session Time Out	✓	✓	✓	✓	✓	✓
Action Log Viewer	✓	✓	✓	✓	✓	✓
Two-Factor	✓	✓	✓	✓	✓	✓

Authentication						
Session Confirmation	-	-	-	-	✓	✓
Integrations/APIs						
Integration with Zoho Desk	✓	✓	✓	✓	-	-
Integration with Zoho SalesIQ	✓	✓	✓	✓	-	-
Integration with Zendesk	-	✓	✓	✓	-	-
Integration with ServiceNow	-	✓	✓	✓	-	-
Integration with Freshdesk	-	✓	✓	✓	✓	✓
Integration with Jira	-	✓	✓	✓	✓	✓
Import Google Contacts	-	✓	✓	✓	✓	✓
Zoho Assist APIs	✓	✓	✓	✓	✓	✓